

## OANDA Europe Limited - System Availability Report

Up time per month (production hours 5pm EST Sunday – 5pm EST Friday)	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022
<b>Website</b>	99.91%	100%	100%	99.84%	99.91%	100%	97.99%	100%	100%	100%	99.96%	99.84%
<b>Trading platform</b>	99.99%	98.90%	99.95%	99.13%	99.54%	100%	99.93%	100%	100%	100%	100%	99.64%
<b>Client Deposit Funds</b>	100%	100%	100%	100%	99.91%	96.71%	99.93%	100%	100%	100%	99%	99.48%
<b>Client Withdraw Funds</b>	100%	100%	100%	100%	99.91%	99.71%	99.93%	100%	100%	100%	99%	99.48%
<b>Client Access Account</b>	100%	100%	100%	100%	99.91%	100%	99.93%	100%	100%	100%	99%	99.48%
<b>Client Contact by Phone</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%
<b>Client Contact by Chat</b>	94%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Client Contact by Email</b>	94%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Accounting opening</b>	99.94%	99.99%	100%	99.95%	99.91%	99.71%	99.93%	100%	100%	100%	99%	99.48%