

OANDA Europe Limited - System Availability Report

Up time per month <small>(production hours 5pm EST Sunday – 5pm EST Friday)</small>	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022
Website	99.84%	99.91%	100%	97.99%	100%	100%	100%	99.96%	99.84%	100%	100%	100%
Trading Platform	99.13%	99.54%	100%	99.93%	100%	100%	100%	100%	99.64%	100%	99.92%	100%
Client Deposit Funds	100%	99.91%	96.71%	99.93%	100%	100%	100%	99%	99.48%	100%	99.94%	99.89%
Client Withdraw Funds	100%	99.91%	99.71%	99.93%	100%	100%	100%	99%	99.48%	100%	99.94%	99.89%
Client Access Account	100%	99.91%	100%	99.93%	100%	100%	100%	99%	99.48%	100%	99.94%	100%
Client Contact by Phone	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%
Client Contact by Chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client Contact by Email	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Accounting Opening	99.95%	99.91%	99.71%	99.93%	100%	100%	100%	99%	99.48%	100%	99.94%	99.93%